Desk Research SDP Group 8



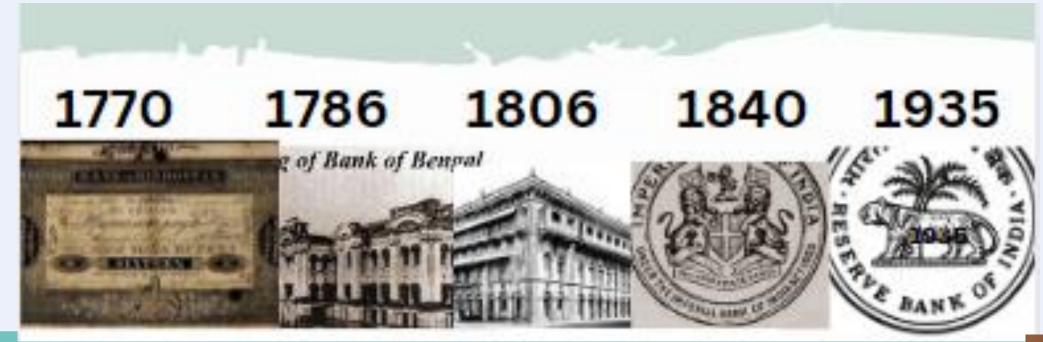
Group Members

- 1. Akshata Katariya
- 2. Mitali Chaudhari
- 3. Dhawal Kanade
- 4. Mansi Kadam
- 5.vedika Raskar
- 6. Megha Dhandare
- 7.Prachi Kaware

Mentor – Dr. Swapnisha Khambayat

8. Omprakash Wanjari

- 9.Megha Manoharan
- 10.Pranjali Yewale
- 11. Rutuja Bhole
- 12. Simran Khare
- 13. Yogita Ghanwat





BANKING INDUSTRY

18th century



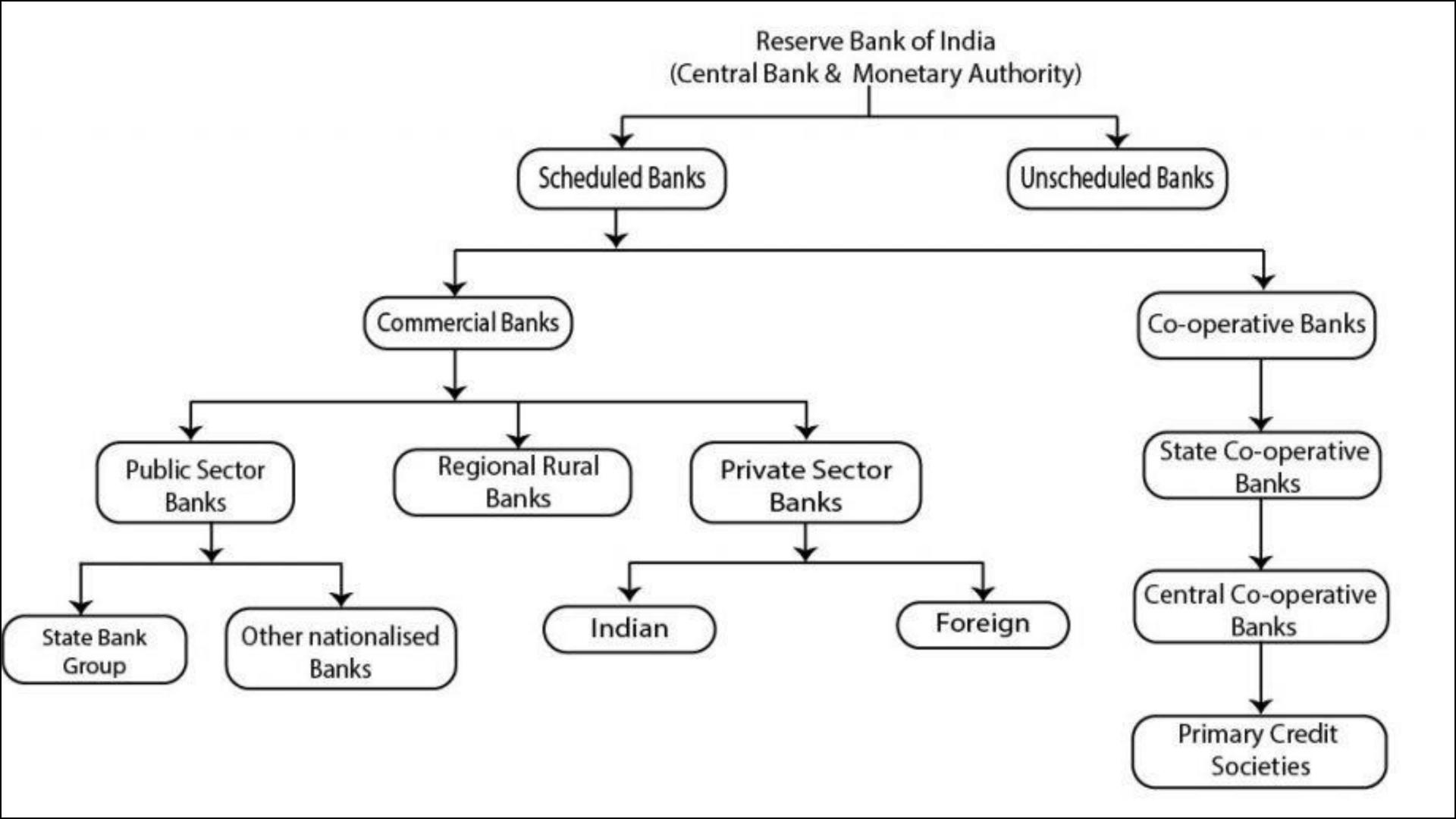
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Axis Bank- Founded by: Axis Bank was founded by Dr. Manmohan Singh, the then Finance Minister, in 1993 as UTI Bank. Established: 1993 (as UTI Bank), renamed Axis Bank in 2007. Current CEO: Amitabh Chaudhry.

HDFC Bank- Founded by: Housing Development Finance Corporation Limited (HDFC) was founded by Hasmukhbhai Parekh in 1977, but HDFC Bank was established in 1994. Established: August 1994. Current CEO: Sashidhar Jagdishan.



	HDFC Bank
Regional Footprint	Over 5,000 branches and 13,000+ ATMs across urban and rural India.
National Footprint	One of India's largest private-sector banks, leading in personal banking and payment systems.
Global Footprint	Operates in markets like Hong Kong, Dubai, and New York, serving expatriates and international clients.

4,500+ branches and 11,000+ ATMs, focusing on metropolitan and semiurban areas.

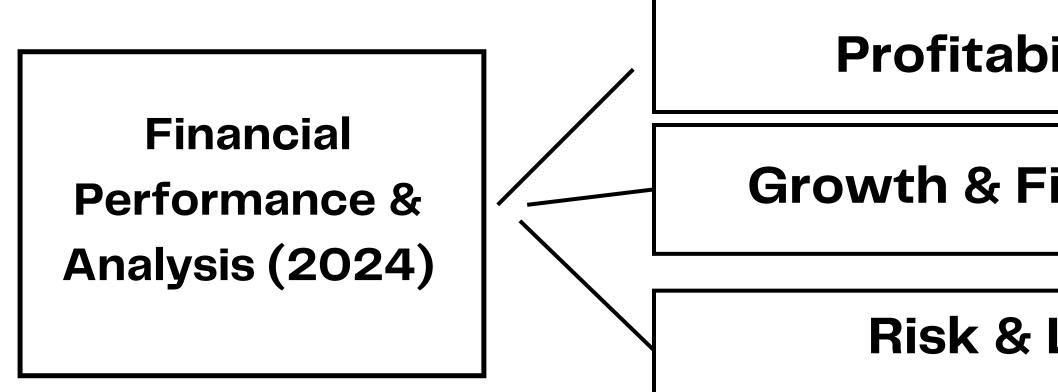
Leading private bank with offerings in retail, corporate, and treasury sectors.

Presence in the U.S., Singapore, Hong Kong, and the UK, specializing in global banking and trade finance.

Regulatory Actions on Axis Bank & HDFC Bank (2024)

Axis Bank was fined ₹1.91 crore for breaches of KYC norms and collateral requirements for agricultural loans.

HDFC Bank was fined ₹1 crore for regulatory and statutory compliance lapses.



Both banks notified customers of potential service disruptions due to system upgrades.

Profitability (2024)

Growth & Financial Health

Risk & Leverage

Comparision

Metrics	HDFC Bank	
Market Cap	₹8,43,831 Cr	₹
Stock Price	₹1,433	₹
Net Interest Income (NII)	₹38,430 Cr	₹
Net Profit	₹21,078 Cr	₹
Gross NPA	1.38%	3
Net Profit Margin	23.07%	2
Leverage & Risk	Higher risk due to leverage	L

Lower leverage, better profit margin

23.43%

3.58%

₹9,587 Cr

₹24,040 Cr

₹741

₹2,53,119 Cr

Axis Bank

<u>Founder</u> – Jeff Bezos

Founded On – 5 July 1994

Earlier Name- Cadabra (Online Book Store)







Founder – Radhakrishna

Founded On – 2000

The Evolving Retail Industry

•Experiencing rapid transformation and growth.

•A major economic driver, contributing significantly to **GDP** and employment.

•Organized retail and ecommerce are expanding rapidly.

•Growth fueled by rising incomes and increased internet access.





D^{*}**Mart**

- Brick-and-Mortar: Physical retail stores with limited online presence
- Primarily targets Indian customers, especially those seeking affordable products
- Middle-class families looking for budget-friendly groceries and household essentials

amazon

- E-commerce: Online marketplace with a vast range of products and cloudbased services
 - Operates globally, offering a wide variety of products and services

ullet

ightarrow

Online shoppers seeking convenience, variety, and fast delivery

Amazon vs. D-Mart – Products & Services Compared

Amazon

•Product:

- •Extremely wide (electronics, books, fashion)
- •Services:
- •E-commerce (Online shopping) Cloud Computing (AWS) •Digital Streaming (Prime Video, Music) •Fast Delivery & Subscription Services

•Product Range: **Focuses on essentials** •Services:

- •
- •
- lacksquare
- **Presence**

D-Mart

Groceries (Food & Beverages) Household Goods (Cleaning, Home Needs) Apparel (Budget-Friendly Clothing) Physical Retail Sales (Limited Online

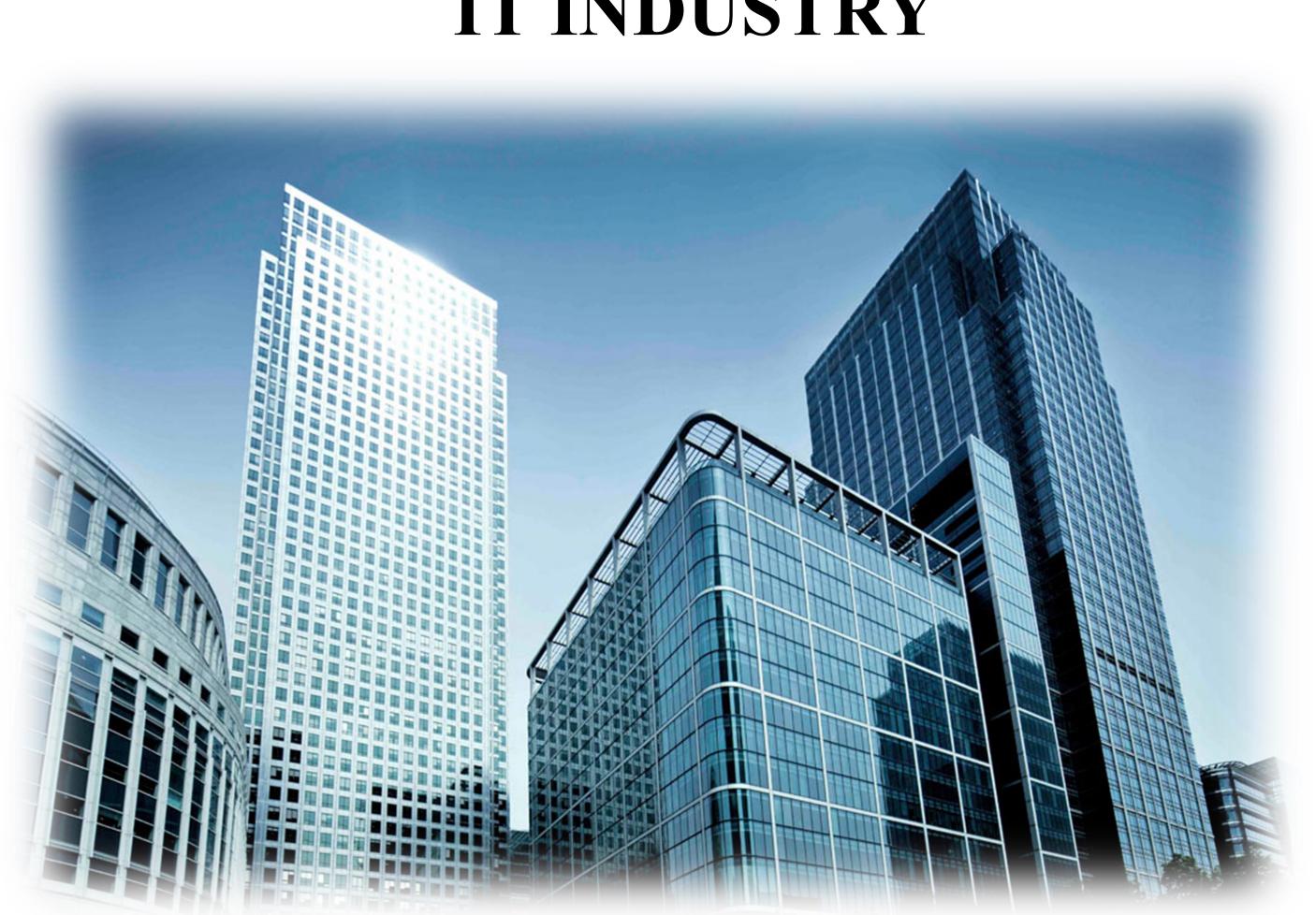


Additionally, as of September 2024, DMart operated 381 stores across 12 states and union territories in India. Total Employees 73,962

As of December 31, 2024, Amazon employed approximately 15,56,000 fulltime and part-time individuals worldwide



IT INDUSTRY



HCLTech

INTRODUCTION

HCL Technologies as a key player in IT services, software development, and digital transformation. Al & automation, and enterprise software. History: Founded in 1976, HCL started as a hardware company before transitioning into a global IT services leader. **Structure: Operates under three divisions HCLTech (IT Services)**, **HCLSoftware, and HCL Infrastructure.**



technology services. Infrastructure engineering.

INTRODUCTION

- Wipro Limited, an Indian multinational corporation, was founded in 1945 by M.H. Hasham Premji Wipro Limited, and also became a significant
- player in IT consulting, software development, and
- **Structure Wipro Enterprises: Wipro**
- Social responsibility -Wipro's corporate social
- responsibility (CSR) efforts are embedded in its
- long-standing commitment to environmental
- sustainability, education, and healthcare.

REGIONAL, NATIONAL, GLOBAL FOOTPRINTS

REGIONAL FOOTPRINTS

NATIONAL FOOTPRINTS

HCLTech

• Regional Presence: Offices across India, the US, Europe, and APAC.

HCLTech

• Focus on government projects, digital India initiatives, smart cities.



Wipro Limited is an Indian
company that operates in over 66
countries across six continents



 Regionally, it focuses on customizing products and services to local markets, forming strategic partnerships

GLOBAL FOOTPRINTS

HCLTech

• Expansion into AI, cloud, and automation sectors.



 Wipro adopts a global delivery model to provide IT solutions
worldwide, focusing on innovation in emerging technologies such as AI, cloud, and IoT.

EMPLOYEES PERFORMANCE

HCLTech

- 1. HCL Technologies offers strong job security and work-life balance but has challenges in career growth and salary increments.
- 2. While globally recognized as an employee-friendly company, its performance appraisal system faces criticism. Overall, it provides stability but needs improvements in career progression and compensation.



1. Continuous Feedback: Wipro emphasizes regular feedback rather than relying solely on annual appraisals. Managers provide real-time performance feedback

2. 360-Degree Feedback: This approach collects feedback from peers, subordinates, and managers, offering a comprehensive view of an employee's performance. It helps in identifying strengths and areas for improvement.

Comparison of HCL Tech and Wipro LTD as HR Perspective

Aspect	HCL Technologies
Work culture	Focus on employees,Open and flexible
Career Growth	Encourages employees to switch roles and grow within the company.
Salary and Benefits	Good salary, Flexible perks and performance based rewards.
HR Policies	Supportes new ideas, employees have more say.

Wipro

Follows strict rules and structured process.

Has a clear step by step career path with training.

Decent salary, but benefits are more fixed and contorlled

Follows strict company policies and rules.

Industry Challenges, Opportunities, Excepted Trends in coming 3 years.

Challenges

HCLTech

- Global economic slowdown impacting IT spending.
- Rising competition from \bullet startups & global giants.



Intense Competition: The IT ۲ services industry faces fierce competition from global players like TCS, Infosys, and emerging startups.

Opportunities

HCLTech

- Growth in AI, cloud computing, and quantum computing.
- Expansion in healthcare IT & fintech secors.



Digital Transformation: Increased demand for digital services, including cloud, AI, and data analytics, presents significant growth potential.

Expected Trends

HCLTech

- AI-driven automation replacing manual processes.
- Metaverse & Web 3.0 integration in business models



AI and Sustainability Focus: Rising emphasis on green technology and sustainability in business operations and IT services.

THANK YOU